



## Rx Troubleshooting Form

Patient Name \_\_\_\_\_ Date \_\_\_\_\_

Prescribing Doctor \_\_\_\_\_ Original Optician \_\_\_\_\_ Date Dispensed \_\_\_\_\_

Optician Today \_\_\_\_\_ Frame or other ID \_\_\_\_\_

Patient History:

New Rx directly from Lensometer:

Old Rx:

OD \_\_\_\_\_

OD \_\_\_\_\_

OS \_\_\_\_\_

OS \_\_\_\_\_

Does new Rx match doctor's Rx in patient record? Yes No

PD on new Rx directly from lensometer: \_\_\_\_\_ PD old Rx \_\_\_\_\_

PD ordered on new Rx \_\_\_\_\_ PD re-measured today by pupilometer only \_\_\_\_\_

Seg height as measured (spot segs) (new) \_\_\_\_\_

Seg height ordered (new) \_\_\_\_\_ Seg height re-measured today by Sharpie \_\_\_\_\_

BC (new) \_\_\_\_\_

BC (old) \_\_\_\_\_

Type of bifocal/PAL (new) \_\_\_\_\_

Type of bifocal/PAL (old) \_\_\_\_\_

OC if SV (new) \_\_\_\_\_

OC if SV (old) \_\_\_\_\_

If Digital-Compensated Rx

OD \_\_\_\_\_

OS \_\_\_\_\_

Frame Comparison (new to old): \_\_\_\_\_

Appointment scheduled with prescribing doctor? Yes No

Visual acuity comparison: (old, new BVA from exam, far, near, OD, OS):

Other action: